

















#### **DEAR READER**

As we reflect on the achievements of the past year, we are proud to say that the Alpine-Western Balkan Rail Freight Corridor has made notable strides in its mission to develop efficient, reliable, and sustainable rail freight services across Europe.

The EU has set ambitious goals to shift the transport of goods from road to rail, in the attempt to reduce emissions and congestion. The Alpine-Western Balkan Rail Freight Corridor has become an important part of this strategy, connecting the Balkans, the Adriatic Sea and the Danube River with the Alps, and facilitating efficient and sustainable transport of goods across the region. I am pleased to report that the Corridor has successfully fulfilled the EU requirements, including the implementation of projects to drive further progress along the route.

Looking to the future, the rail network connecting the regions along the Alpine-Western Balkans holds great potential for growth and development. The Corridor connects important ports and industrial centers in the Western Balkans with key markets in Europe while also providing a link to the Asian axis via Turkey. As the demand for efficient and sustainable transport continues to grow, the Corridor is dedicated to meet the needs of its customers and stakeholders. However, achieving full interoperability in rail freight transport remains a big challenge. The fragmentation of the European rail system and differences in technical standards and safety regulations pose significant obstacles to seamless goods transport along the Alpine-Western Balkan Rail Freight Corridor. We recognize this challenge and strive to bring all stakeholders to the table to jointly tackle this issue, as we remain fully committed to working closely with our partners to ensure ultimate success.

In conclusion, I would like to express my gratitude to all our stakeholders for their continued support and collaboration. The Alpine-Western Balkan Rail Freight Corridor is a vital link in the European transport network, and we continue to be committed to developing safe, reliable, and sustainable transport solutions for the benefit of our customers and society as a whole.

Helga Steinberger

Chairwoman of the Alpine-Western Balkan Rail Freight Corridor



#### **DEAR PARTNERS**

AWB RFC was established in accordance with the requirements of Regulation (EU) No 913/2010 concerning a European rail network for competitive freight. The corridor includes 5 countries: Austria, Slovenia, Croatia, Serbia and Bulgaria, connecting the eastern parts of the Balkan Peninsula to Central and Western Europe along the shortest route of the so-called Silk Road – an ancient trade route connecting China with the West.

The corridor is of particular importance, as the railway infrastructure included in the corridor carries out rail transport of freight and goods, both between the member states of the corridor and between Europe and Turkey and Asia. AWB RFC aims to promote rail freight traffic along the route of the corridor, in line with the EU policy for a stronger and competitive rail network in Europe and by switching to railway transport to reduce CO2 for a healthy environment. AWB RFC strives to facilitate customers, trying to identify difficulties in the processes of requesting and using international rail capacity, as well as identifying measures to overcome these difficulties.

Particular attention is paid to the analysis of the reasons for the realized train dwell time when crossing the borders from one railway infrastructure to another and the possibilities for their reduction. The project aiming to reduce the dwell time at the Dobova border station is expected to determine the border procedures which prolong the dwell time for trains and to identify measures to reduce that time. A large part of the results is expected to be applicable in other border stations as well.

The differences in the operational rules for ensuring safety and traffic management among the individual railway infrastructure managers are also analyzed, exploring the possibilities for their harmonization. The goal is to make the proposed rail freight services more accessible, faster and more accurate, and thus more desirable and more competitive with other transport modes.

Apostol Hristov

Deputy Chairman of the Alpine-Western Balkan Rail Freight Corridor

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#### 1. INTRODUCTION

#### 1.1. About us

The Alpine-Western Balkan Rail Freight Corridor (AWB RFC) is a cooperation of five railway Infrastructure Managers ÖBB INFRA (Austria), SŽ-I (Slovenia), HŽI (Croatia), IŽS (Serbia) and NRIC (Bulgaria). These five partners are jointly managing and developing the rail freight along the axis of the AWB RFC. Currently, the main initiatives are based on EU Regulation 913/2010 which aims at establishing a European rail network for competitive freight and the Commission Implementing Decision 2017/177 with a view to meeting the growing customer expectations and improving the conditions for efficient, competitive, sustainable and reliable rail freight transport.



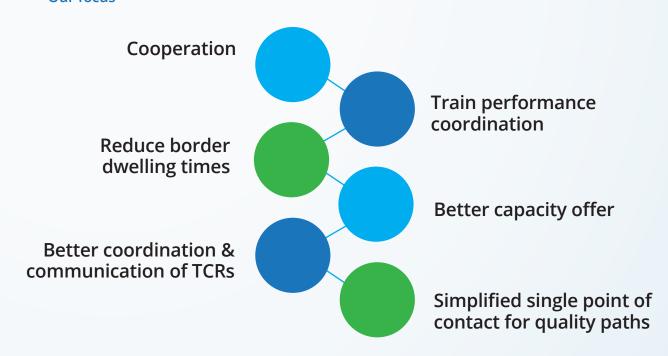
The AWB RFC currently connects five countries and aims to provide the fastest route through the Western Balkans. It will connect even more countries in the future. The revision of the TEN-T regulation will link all countries on the Balkan Peninsula right up to the borders with Turkey. The AWB RFC intends to utilize the actual cargo potential the Western Balkans area and enhance the connection with Turkey, the Middle East, and Asia.

Following the European Commission Implementing Decision (EU) 500/2018 and the European Commission Regulation 913/2010, the Alpine-Western Balkan Rail Freight Corridor has been established on the route Salzburg - Villach - Ljubljana - Wels/Linz - Graz - Maribor - Zagreb - Vinkovci/Vukovar - Tovarnik - Beograd - Sofia - Svilengrad (Bulgarian - Turkish border).



The AWB RFC is dedicated to enhancing business opportunities and strengthening the rail freight business of its customers and connected countries in the region. With this goal in mind, the governments and railway infrastructure managers continuously invest in and improve the corridor's infrastructure.

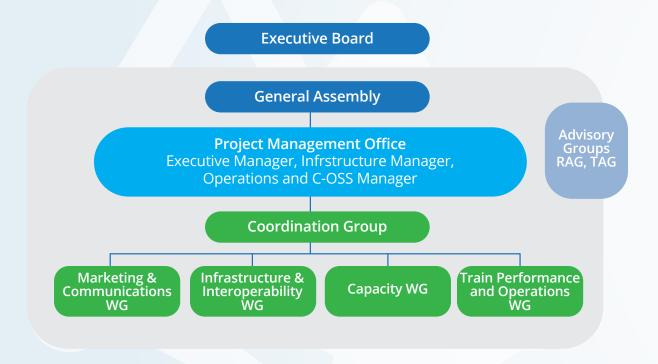
#### Our focus



#### 1.2. Governance

Regulation (EU) No 913/2010 defines the corridor governance structure on two levels.

- 1. The Executive Board (ExBo), the highest-level body assigned to the corridor, is composed of representatives from the Ministries.
- 2. The General Assembly (GA), the primary body in charge, is responsible for supervising and developing the corridor, while the daily business, projects, and activities are carried out by the Project Management Office team.



The General Assembly serves as the decision-making body of the corridor and is comprised of the legal representatives of its members. Helga Steinberger, from ÖBB-Infrastruktur AG, Austria, now presides as the Chairwoman of the GA, succeeding Harald Hotz. Apostol Hristov, representing National Railway Infrastructure Company, Bulgaria, has been elected as the Deputy Chairman. In 2022, there were notable changes in the Project Management Office (PMO). Miloš Rovšnik, an Executive Manager, completed his mandate in July 2022 and Saša Jerele succeeded him. Biserka Keller, the Infrastructure Manager, also finished her term and was succeeded by Tihomir Španić. C-OSS activities were handed over from Milan Šegan to Dino Džafo. The Project Management Office is located in Ljubljana.

#### The new Project Management Office team









# 1.3. Programme Support Action co-financed by the EU

The Alpine-Western Balkan Rail Freight Corridor is a beneficiary of the Connecting Europe Facility (CEF), CEF-T-2021-TAGENEA, project number 21-SI-TG-AWB RFC TA - Technical Assistance Rail Freight Corridors.

In December 2021, a call for a new funding period as CEF 2 Call for technical assistance was published. The available co-funding for the period 2022-2024 within the frame of the TA was 496,284.00 Euro. The PMO, in cooperation with the management bodies of the AWB RFC, prepared all the necessary activities and in October 2022 the Grant Agreement for the Technical Assistance was signed.



RAG & TAG meeting in Ljubljana – 10th November 2022

#### **2 ACTIVITIES AND ACHIEVEMENTS**

## 2.1. Corridor One-Stop-Shop

The Corridor One-Stop-Shop (C-OSS) facilitates train path management for international rail freight along the AWB RFC.

The C-OSS serves as a single contact or entry point for rail freight customers on the corridor. It allows customers to check, request and get clarifications and answers about the infrastructure capacity for international freight trains along the route. The C-OSS offers Pre-arranged Paths (PaP).

#### Capacity offer for Timetable 2022/2023

The PaP Catalogue for Timetable (TT) 2023 was published on 10th January 2022 on the AWB RFC's website and was also accessible in the RNE Path Coordination System (PCS) for orders.

Ten Pre-arranged Paths on eight routes were offered for the timetable period 2022/2023

PaP ID			PATH NR		
rar ID	ÖBB-I	SZ-I	HZ-I	IŽS	NRIC
C10NPSALjM1	81421	60107			
C10NPLjMSA2	81422	60106			
C10NPSALjM3	81423	60107			
C10NPLjMSA4	81424	60106			
C10NPSAZA5	81425	60105	70913		
C10NPZASA6	81426	60104	70912		
C10NPWEDO7	82401	60103			
C10NPDOWE8	82400	60102			
C10NPLjZSV9		60101	70911	73000	10011
C10NPSVLjZ10		60100	70910	73001	10012

# Overview of offered PaPs with routes and running days for TT 2022/2023

Direction	TT 202	2/202	23					
Direction	Route	Р	U	S	Č	Р	S	N
	LJUBLJANA MOSTE - SALZBURG Hbf		Х	Х	Х	Х	Х	Х
C N	ZAGREB RK - SALZBURG Gnigl		Х	Х	Х	х	Х	
S-N	DOBOVA - WELS Hbf		Х	Х	Х	Х	Х	
	SVILENGRAD - LJUBLJANA ZALOG	Х	X	Х	Х	Х	Х	Х
	SALZBURG Hbf - LJUBLJANA MOSTE		Х	Х	Х	Х	х	
N - S	SALZBURG Gnigl - ZAGREB RK		Х	Х	Х	Х	Х	
IN - 3	WELS Hbf - DOBOVA	Х	Х	Х	Х	Х	Х	
	LJUBLJANA ZALOG - SVILENGRAD	Х	Х	Х	Х	Х	Х	Х

# Geographical overview of offered PaPs for TT 2022/2023



#### PaP requests for Timetable 2022/2023

Eight requests for train paths on the AWB RFC were submitted in April 2022

Requested route for TT 2022/2023	No. of running days
Wels - Spielfeld - Maribor Tezno	6
Maribor Tezno - Spielfeld - Wels	5
Beograd - Šid - Dobova - Ljubljana Zalog	3
Ljubljana Zalog - Dobova - Šid - Beograd	5
Reinhausen - Salzburg - Jesenice	1
Reinhausen - Salzburg - Jesenice - Ljubljana Moste	4
Ljubljana Moste - Jesenice - Salzburg Gnigl	1
Ljubljana Moste - Jesenice - Salzburg Hbf - Reinhausen	4

#### **Reserve Capacity**

Reserve Capacity (RC) on AWB RFC was offered as a guaranteed contingent of capacity slots and international freight paths per day and section (flexible RC approach), which applicants may request up to 30 days prior to a train run. On 10th October 2022 AWB RFC published Reserve Capacity for TT 2022/2023 as a guaranteed contingent of capacity slots and international freight paths.

Six Reserve Capacity train paths were offered for the timetable period 2022/2023

Don ID				
PaP ID	SZ-I	HZ-I	ΙŽS	NRIC
C10LjZBRRC1	60101	70911	73001	
C10BRLjZRC2	60100	70910	73000	
C10MTDORC3	60103			
C10DOMTRC4	60102			
C10BRSVRC5			73001	10011
C10SVBRRC6			73000	10012

Route of RC for TT 2022/2023	No. of running days
Svilengrad - Beograd Ranžirna	7
Beograd Ranžirna - Ljubljana Zalog	4
Dobova - Maribor Tezno	5
Ljubljana Zalog - Beograd Ranžirna	2
Beograd Ranžirna - Svilengrad	7
Maribor Tezno - Dobova	6

#### 2.2. Infrastructure documents

The Corridor Information Document (CID) and Implementation Plan update, as an Annex to the CID, for the timetable period 2022/2023 considered the new common structure and the harmonized common text prepared and harmonized by the RNE Working Group Network Statement & Corridor Information Document ((WG NS & CID).

The CID, as well as the Implementation Plan update, for the TT period 2022/2023, were published on the AWB RFC's website on 10th January 2022 and can be found at the following link: https://www.rfc-awb.eu/documents/. These documents are also published on the Customer Information Platform (CIP) on RNE's website and can be found at the following link: https://cip-online.rne.eu.

For the first time, the Temporary Capacity Restrictions (TCR) have been published as one document, which contains the overview of the TCRs along the AWB RFC for the period 2022-2024. Such a document should certainly help our customers better plan railway transport.

Customers can also find the main characteristics of the corridor on the CIP, such as line properties, nodes, terminals, ETCS deployment and other informative documents, including Capacity Offers, Re-routing scenarios in case of incidents (ICMs), Temporary Capacity Restrictions, etc.

# 2.3. International Contingency Management (ICM) Case Study

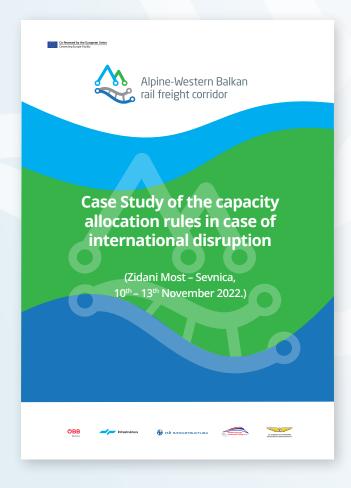
The Network of Executive Boards (NExBo) Task Force proposed to conduct several case studies on the Rail Freight Corridors (RFCs) to support the in-depth analysis of the legal framework and the RNE ICM Handbook with regard to the capacity allocation rules in case of international disruptions recommended in the Handbook. Those case studies will help the NExBo members to gain experience and additional insight on this matter.

The goal of the case study was to understand the complexity of a case – international disruption, in the most complete way possible and define recommendations and/or actions not only for the case, but also for the participating stakeholders on how to improve. The preparation of the case study followed the steps below:

- Identifying an international disruption.
- Focusing on analysis:
  - Key problem(s) identification;
  - Impact on the participants concerned (RFCs, IMs, RUs);
  - Impact on the processes concerned.
- Proposing potential solutions, including a recommendation on legislation process update if needed; along with an implementation plan.

Once the case study was conducted, the participating RFCs were invited to present the results to the NExBO Task Force and the NExBO Task Force generated a final report to the NExBo and the stakeholders.

The AWB RFC conducted a simulation of a flooded double track line in Slovenia, which caused more than three days of line closure, as an ICM.



The conclusions drawn from this case study are as follows

- The primary aim of this simulation was to provide clarity and establish a common understanding of the procedures outlined in the ICM Handbook among the three
- understanding of the procedures outlined in the ICM Handbook among the three participating IMs.
- The involvement of bus transport as a mitigation measure proved to be a positive and essential solution, benefiting both passenger and freight railway undertakings.
- Several weaknesses were identified in the re-routing lines, encompassing issues related to capacity, infrastructure characteristics, construction work, and parking limitations.

Furthermore, there is an opportunity for improvement in future simulations, particularly in the area of cross-border international capacity coordination and the utilization of the TIS ICM Tool.

# 2.4. Key Performance Indicators (KPIs)

According to Article 19 (2) of Regulation (EU) 913/2010 concerning a European rail network for competitive freight, the Management Board has to monitor the performance of rail freight services and publish the results once a year.

To facilitate the fulfilment of this obligation, RNE developed a first set of KPIs that are commonly applicable to all RFCs. These KPIs were included in the RNE Guidelines for Performance Indicators of Rail Freight Corridors.

These KPIs were developed by RNE and are divided into three groups

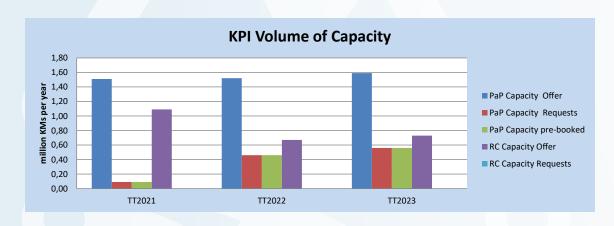
- Capacity management (volume of PaP's offered, requested, pre-booked, allocated RFC, average planned speed)
- Operations punctuality origin, at destination, total number of trains on the RFC
- Market development (total number of freight trains, per border and ratio between allocated trains via C-OSS and total allocated trains on RFC)

#### The AWB RFC Key Performance Indicators (KPIs) for TT 2022/2023

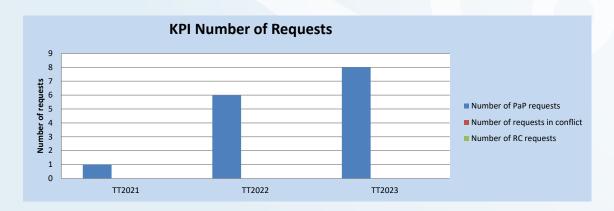
- PaP Capacity Offer 1.59 million path km
- PaP Capacity Requests 0.56 million path km
- PaP Capacity pre-booked 0.56 million path km
- Number of PaP requests 8

The AWB RFC Key Performance Indicators (KPIs) for TT 2022/2023 are available on the RNE website

RFC10	TT2015	TT2016	TT2017	TT2018	TT2019	TT2020	TT2021	TT2022	TT2023
PaP Capacity Offer							1,51	1,52	1,59
PaP Capacity Requests							0,09	0,46	0,56
PaP Capacity pre-booked							0,09	0,46	0,56
RC Capacity Offer							1,09	0,67	0,73
RC Capacity Requests							0,00	0,00	



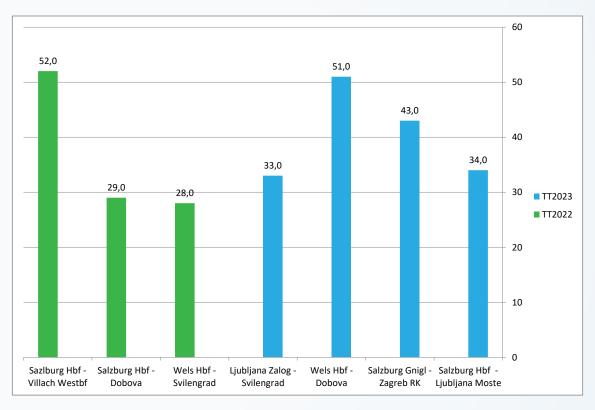
RFC10	TT2015	TT2016	TT2017	TT2018	TT2019	TT2020	TT2021	TT2022	TT2023
Number of PaP requests							1	6	8
Number of requests in conflict							0	0	0
Ratio of pre-booked Capacity							6,0%	30,3%	35,2%
Number of RC requests							0	0	



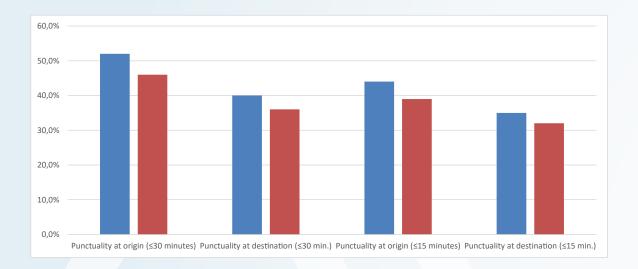
# The average commercial speed of the PaPs for Timetable 2022/2023

RFC10 section	Distance (km)	Countries involved	TT2019	TT2020	TT2021	TT2022	TT2023
Salzburg Hbf - Ljubljana Moste	294,6	2	N/A	N/A	N/A	N/A	34,0
Salzburg Gnigl - Zagreb RK	438,9	3	N/A	N/A	N/A	N/A	43,0
Wels Hbf - Dobova	464,7	2	N/A	N/A	N/A	N/A	51,0
Ljubljana Zalog - Svilengrad	1266,7	4	N/A	N/A	N/A	N/A	33,0
Wels Hbf - Svilengrad	1626,8	5	N/A	N/A	N/A	28,0	N/A
Salzburg Hbf - Dobova	406,5	2	N/A	N/A	N/A	29,0	N/A
Sazlburg Hbf - Villach Westbf	181,6	1	N/A	N/A	80,0	52,0	N/A

## Graphical display of the average commercial speed of the PaPs for Timetable 2022/2023



RFC10 Alpine-Western Balkan	2016	2017	2018	2019	2020	2021	2022
Punctuality at origin (≤30 minutes)	N/A	N/A	N/A	N/A	N/A	52,0%	46,0%
Punctuality at destination (≤30 min.)	N/A	N/A	N/A	N/A	N/A	40,0%	36,0%
Punctuality at origin (≤15 minutes)	N/A	N/A	N/A	N/A	N/A	44,0%	39,0%
Punctuality at destination (≤15 min.)	N/A	N/A	N/A	N/A	N/A	35,0%	32,0%
Number of trains crossing a border along	N/A	N/A	N/A	N/A	N/A	16.404	18.383



## Number of trains per border

RFC10 Alpine-Western Balkan	2016	2017	2018	2019	2020	2021	2022
Trains per border: Total AT - SI	N/A	N/A	N/A	N/A	15.316	14.718	18.296
Trains per border: Total SI - HR	N/A	N/A	N/A	N/A	7.300	7.161	7.058
Trains per border: Total HR - RS	N/A	N/A	N/A	N/A	3.848	3.816	4.638
Trains per border: Total RS - BG	N/A	N/A	N/A	N/A	3.274	3.368	4.090

In orange: Figures obtained from national system In green: Figures obtained from TIS

# The ratio of capacity allocated by C-OSS for Timetable 2022/2023

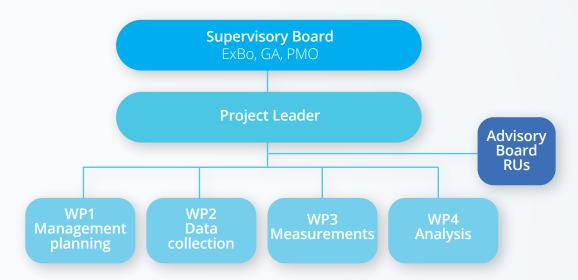
The ratio of allocated trains by the C-OSS compared to all allocated trains on the Alpine - Western Balkan corridor

Between me	mber states	Between oper	ational points	RFC(s) Involved	Allocated by C-OSS 2019	Allocated by C-OSS 2020	Allocated by C-OSS 2021	Allocated by C-OSS 2022 (for TT 2023)
Austria	Slovenia	Rosenbach	Jesenice	RFC 10 Alpine-Western Balkan	N/A	0,0%	0,0%	4,4%
			v	RFC 5 Baltic-Adriatic				
Austria	Slovenia	Spielfeld-Straß	Šentilj R	RFC 10 Alpine-Western Balkan	6,4%	8,0%	10,7%	9,8%
Serbia	Bulgaria	Dimitrovgrad	Kalotina Zapad	RFC 10 Alpine-Western Balkan	N/A	0,0%	0,0	0,0%
				RFC 6 Mediterranean				
Slovenia	Croatia	Dobova	Savski Marof	RFC 10 Alpine-Western Balkan	6,0%	25,0%	22,0%	15,0%
Croatia	Serbia	Tovarnik	Šid	RFC 10 Alpine-Western Balkan	N/A	3,6%	2,8	2,0%

# 2.5. AWB RFC project "Reducing the border dwelling times", Pilot project Dobova

Based on the approval of the General Assembly of the AWB RFC in March 2021, a project management plan for the project "Reducing the dwelling time at the borders" has been prepared in the form of a pilot project for the Dobova border station between Slovenia and Croatia.

#### Project organization:

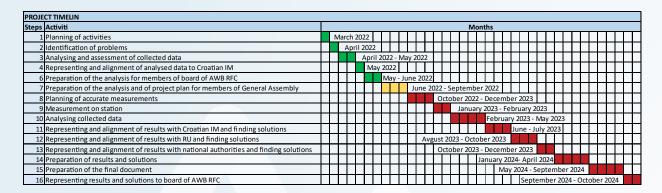


The project plan was introduced during a joint meeting of the AWB RFC GA and the AWB RFC ExBo, which took place in Ljubljana on September 23, 2021. Following this presentation, Matic Tržan from SŽ-I was appointed by the GA to lead the project. Together with the AWB RFC PMO, they embarked on the task of crafting a comprehensive project plan that outlined the timeline of activities for 2022 and the subsequent period.

This pilot project is geared towards identifying a multitude of factors that impede the swift border crossing of freight trains. These factors encompass locomotive changes, track conditions, and the quality of communication between Infrastructure Managers (IMs) and Railway Undertakings (RUs). The overarching objective is to enhance the efficiency of border crossings and ideally establish a benchmark that can be applied to other border crossings.

The initial project report was presented at the GA meeting in March 2022. Work package 1 "Management Planning" and Work package 2 "Data collection" has been successfully completed. The project team has now begun the process of developing concrete measures for improvement.

#### **Project timeline**



# 2.6. User Satisfaction Survey (USS) 2022

The AWB RFC participated for the third time in the User Satisfaction Survey (USS) for 2022 under the umbrella of the RFC Network. The results of the survey were published in December 2022.

Overall satisfaction of the customers is shown in the following pictures





From the conducted survey the following results can be highlighted

- Decrease of evaluations compared to the previous year (43 % participants less)
- Positive feedback was received from 86 % of customers
- Feedback concerning specific topics shows the need for attention in the following areas: infrastructure capacity and parameters, parameters and quantity of PaPs.

#### **Annex: List of abbreviations**

AWB RFC Alpine-Western Balkan Rail Freight Corridor

CEF Connecting Europe Facility
CID Corridor Information Document

CA Capacity Allocation

CIP Customer Information Platform

C-OSS Corridor One-Stop-Shop

EIG Economic Interest Grouping

ExBo Executive Board

GA General Assembly

HŽI HŽ Infrastruktura d.o.o

ICM International Contingency Management

IM Infrastructure Manager

IŽS Infrastruktura železnice Srbije a.d.

IP Implementation Plan MB Management Board

NExBo Network of Executive Boards

NRIC National Railway Infrastructure Company

ÖBB INFRA ÖBB-Infrastruktur AG PaPs Pre-arranged Paths

PCS Path Coordination System
PMO Project Management Office
PSA Programme Support Action

RAG Railway Undertaking Advisory Group

RC Reserve Capacity

Regulation Regulation (EU) No 913/2010 concerning a European

rail network for competitive freight

RFCs Rail Freight Corridors RNE Rail Net Europe

SŽI Slovenske železnice – Infrastruktura d.o.o.

TAG Terminal Advisory Group
TIS Train Information System

TT Timetable

USS User Satisfaction Survey

WGs Working Groups

TAG Terminal Advisory Group
TIS Train Information System

TT Timetable

USS User Satisfaction Survey

WGs Working Groups



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